



PARTYTREE EVENTS

Office hours are by appointment only

Address: 44335 Yale Rd, Chilliwack
British Columbia, V2R 4H2

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Retainer for All Services Offered:

- Bookings require a deposit of \$200+tax which is a non-refundable retainer to secure date and products, with the remaining balance due 30 days prior to the event.
- The final numbers, products, services and balance is due 30 days prior to the event.
- The number of rental items and services must be finalized at least 30 days prior to the event.
- If the reservation is cancelled within 90 days of the contracted event date, or if the items rented from Partytree Events are delivered to the event, but never used, the client will forfeit all fees paid to Partytree Events, and no refund will be given.

Delivery Procedure:

- Partytree Events has 48 hours from pickup to notify the Client of any replacement and/or repair charges.
- Items will be dropped off only at curbside at the agreed upon location at the approximate time discussed unless services of set up are requested ahead of time for an extra fee.
- Many deliveries will be quoted on a custom basis.

Cleaning/Damage Waiver:

- A non refundable fee of 17% of the total value of the rental price will be charged to the client for the total cost of items rented, this covers most general damages like breakage or stains.

Partytree Events Rentals Pickup:

- Day of pickup- Rental items shall be gathered together in one location. If items are not set aside and prepared for pickup as described below a late night fee will be applied unless the service of tear down is discussed ahead of time.
- Furniture covered
- Items in original packaging/boxes
- Items free of debris, food & liquid

Client Return:

- Rental items are to be returned to Partytree Events at the agreed upon time, late charges will apply. Damages: Client Credit Card will remain on file until finalized.
- The Client assumes responsibility for all items rented from PartyTree Events from delivery to pick up, including transportation boxes, equipment and packaging materials.
- All rented items shall be used for the purpose intended and according to notations on the Rental List in the Fees and Finances section and shall be returned free of loose debris.
- Damages including, but not limited to candle wax, water, wine, food, ink, weather, spills and soil will be considered the financial responsibility of the Client.
- Replacement costs for lost or damaged items (including boxes, crates, packing material, etc.) will be the Client's responsibility.

Partytree Events Policies are subject to change at any time at the discretion of Partytree Events.